

Terms and Conditions for SMS Messaging

Effective Date: May 28th, 2023

Sunny's Dog Boarding & Daycare ("we," "us," "our") provides SMS messaging services to share important updates, promotional offers, and other relevant information with our customers. By subscribing to our SMS messaging service, you agree to these Terms and Conditions.

1. Opt-In

By subscribing to Sunny's Dog Boarding & Daycare's SMS messaging service, you consent to receive recurring text messages from us. These messages may include, but are not limited to:

- Booking reminders
- Appointment updates
- Special promotions and offers
- Emergency notifications
- General updates about our services

You can opt into our messaging service by texting [Insert Keyword] to [Insert Number].

2. Opt-Out

You may opt out of receiving SMS messages at any time by replying STOP to any message. Once you opt out, you will no longer receive SMS communications from us. If you wish to re-subscribe, you can do so by texting.

3. Message Frequency

Message frequency may vary depending on your interactions with our services. On average, customers can expect 20 messages per month.

4. Cost and Fees

Standard messaging and data rates may apply depending on your mobile carrier and plan. Please contact your mobile carrier for details on messaging rates.

5. Privacy

We respect your privacy and are committed to protecting your personal information. Your phone number will only be used for Sunny's Dog Boarding & Daycare SMS communications and will not be shared with third parties. For more information, please review our Privacy Policy.

6. Supported Carriers

Our SMS service is supported by most major mobile carriers. However, we cannot guarantee message delivery in all instances due to carrier limitations.

7. Limitation of Liability

Sunny's Dog Boarding & Daycare is not responsible for delayed or undelivered messages. By subscribing to our SMS service, you agree that we shall not be liable for any damages or losses resulting from your use of the service.

8. Changes to Terms

We reserve the right to update or modify these Terms and Conditions at any time. Changes will be effective immediately upon posting to our website.

9. Contact Us

If you have any questions or concerns about our SMS messaging service, please contact us at:

Sunny's Dog Boarding & Daycare

Email: support@sunnysdogboarding.com

Phone: 262-236-5363

This document ensures compliance with SMS messaging requirements and offers clarity to your customers. Let me know if you need further adjustments!